



RETURN MERCHANDISE FORM

10912 ST. Louis Drive. # 2 EL Monte, CA 91731 USA.
www.wirester.com | service@wirester.com

*Return your product in a box which protects the merchandise or wrap it well within its original packaging. Please be sure to include all parts that were included with the product.
*Address package to Wirester 10912 ST. Louis Drive. # 2 EL Monte, CA 91731, USA.
*Please ship your package prepaid and insured or with delivery confirmation via U.S Postal Service or UPS Ground. (We cannot accept responsibility for uninsured packages or packages without delivery confirmation returned through the U. S. Postal Service.)
*If you are requesting a replacement, that will be sent to you via U. S. Postal Service or UPS Ground.
*Please note, shipping charges are non-refundable and not reimbursable; however, if you choose to exchange any item(s), you will not be charged additional shipping or handling.
*Please allow up to 14 days for returns processing.

Date / /

Step 1 Fill out shipping information:

Name _____ eMail _____
Address _____ Suite/Apt. _____ City _____
State _____ Zip _____ Country _____
Phone _____ Order Number _____

Step 2 How would you like us to handle your return/exchange?

Store Credit Refund Exchange (Please fill out step 4 below)

Step 3 List item(s) you are returning, including reason for return:

Qty	SKU	Description	Reason

Reason for Return: (fill in letter above)

A. Damaged	F. Not as Described
B. Defective	G. Not as pictured
C. Dissatisfied	H. Shipping Damage
D. Incorrect Item Shipped	I. Arrived Late
E. Ordered wrong product	J. Wrong Size

Additional comments:

Step 4 List item(s) you want for your exchange: (if applying for credit/refund skip this step)

Qty	SKU	Description

Step 5 Enclose and return:

- In order to qualify for a full refund, merchandise must be returned in new and unopened condition
- Merchandise that is returned with opened packaging, is used or missing packaging, accessories, parts, supplies, user manual(s) and/or warranty card is subject to a 15-50% Return Fee.
- No refund or exchange will be honored for merchandise that is damaged, disfigured, scratched, abused or missing the original packaging
- For additional information, please review the Wirester.com Return Policy which is available at Wirester.com

Send return merchandise to:
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